



# **GBG Contact Guide**

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**North America Region**



Claim Requests		Contacts
<b>CLAIM SUBMISSION</b>		
Life Insurance claim	<b>Email:</b>	<a href="mailto:LifeClaims@gbg.com">LifeClaims@gbg.com</a>
	<b>Fax:</b>	+1.949.470.2110
	<b>Mail:</b>	Global Benefits Group, Attn: Life Claims PO Box 211008, Eagan, MN 55121
Disability Insurance claim	<b>Email:</b>	<a href="mailto:DisabilityClaims@gbg.com">DisabilityClaims@gbg.com</a>
	<b>Fax:</b>	+1.949.470.2110
	<b>Mail:</b>	Global Benefits Group, Attn: Disability Claims PO Box 211008, Eagan, MN 55121
Medical, Dental, Vision and Travel Claims	<b>Online claims submission:</b>	<a href="http://www.gbg.com">www.gbg.com</a>
	<b>Email:</b>	<a href="mailto:eclaims@gbg.com">eclaims@gbg.com</a> This email address is only for the receipt of claims. For claims correspondence, see claim appeal and inquiries.
	<b>Fax:</b>	+1.949.271.2330
	<b>Mail:</b>	Global Benefits Group PO Box 211008, Eagan, MN 55121
<b>CLAIM APPEAL, INQUIRIES &amp; PAYMENT STATUS</b>		
All Claim Types	<b>Email:</b>	<a href="mailto:customerservice@gbg.com">customerservice@gbg.com</a>
Medical, Dental, Vision	<b>Fax:</b>	+1.949.271.2330
	<b>Mail:</b>	Global Benefits Group, Attn: Appeals Department PO Box 211008, Eagan, MN 55121
Life/Disability	<b>Toll-Free:</b>	+1.877.916.7920 (Within the U.S. and Canada)
	<b>Phone:</b>	+1.949.916.7941 (Outside the U.S. and Canada)
Benefit Requests		Contacts
Worldwide Preferred Provider Network	<b>Web:</b>	<a href="http://www.gbg.com">www.gbg.com</a>
	<b>Phone:</b> (USA/Canada Toll-Free)	+1.866.914.5333
	<b>Phone:</b> (Worldwide Collect)	+1.786.814.4125
Eligibility Inquiries	<b>Email:</b>	<a href="mailto:gbgassist@gbg.com">gbgassist@gbg.com</a>
	<b>Phone:</b> (USA/Canada Toll-Free)	+1.866.914.5333
	<b>Phone:</b> (Worldwide Collect)	+1.786.814.4125